



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority
Community Safety Committee

SERVICE DELIVERY PERFORMANCE UPDATE

Report of the Chief Fire Officer

Date: 03 October 2014

Purpose of Report:

To provide Members of the Community Safety Committee with an update regarding the current performance of Nottinghamshire Fire and Rescue Service in relation to prevention, protection and response.

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1. BACKGROUND

- 1.1 Nottinghamshire Fire and Rescue Service (NFRS) has specific arrangements in place for the delivery of prevention, protection and response services to enable the Fire Authority to meet its statutory obligations.
- 1.2 This report contains performance and benchmarking data which helps The Service target activity against known demand.

2. REPORT

- 2.1 Performance data is attached and shows the key performance indicators and the performance against the most similar family group of fire and rescue services. The 2013/14 Quarter 4 performance is good overall.
- 2.2 The performance report allows the Service to focus on areas of required improved performance and share good practice in areas where performance has been good.
- 2.3 Two areas of focus for the Service are fatalities in primary fires and fires in non-domestic premises. Whilst the underperformance is only marginal, these indicators are important in relation to the Service's core purpose. The excellent performance in other areas, such as the reduction in deliberate primary and secondary fires and the increase in smoke alarms fitted and activated, will contribute to the required reduction in these areas of focus.
- 2.4 The Service continues to measure performance against other similar fire authority areas to share information in areas where improvements can be made or where it could be of use to assist others to improve. Whilst these areas are similar geographically and in population quantity, there can be some stark socio demographic and specific population density differences which can contribute to performance variations.

3. FINANCIAL IMPLICATIONS

There are no direct financial implications arising from this report.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

There are no direct human resources or learning and development implications arising from this report.

5. EQUALITIES IMPLICATIONS

An equality impact assessment is not required as this report is for information only.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report. However, measuring and monitoring performance allows the Service to target activity against demand from both a fire and rescue service perspective and the wider public safety partnership. This ensures the Service meets its obligations under the Crime and Disorder Act and other relevant legislation.

7. LEGAL IMPLICATIONS

Effective measuring and monitoring of performance and subsequent actions, ensures the Service complies with the Fire and Rescue Services Act 2004 and the National Framework.

8. RISK MANAGEMENT IMPLICATIONS

There are no risk management implications arising from this report. However, performance monitoring ensures the Service can identify and plan for anticipated variations in Service levels due to workforce availability and demand levels.

9. RECOMMENDATIONS

That Members note the contents of this report.

10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

John Buckley
CHIEF FIRE OFFICER

How we performed during 2013/14

Over 10% of Over Achievement of Target					
Within 10% of Over Achievement of Target					
Within 10% of Under Achievement of Target					
Over 10% of Under Achievement of Target					
Indicator	Actual	Performance	Target	Previous Year	Previous 2 Years
NI 33a Deliberate Primary Fires	429.00		429.18	442.00	709.00
NI 33b Deliberate Sec. Fires	1363.00		1998.70	1236.00	2928.00
NI 49i Primary Fires	1605.00		1501.81	1567.00	1964.00
NI 49ii Fatalities in Primary Fires	4.00		0.00	5.00	4.00
NI 49iii Non-Fatal Casualties	58.00		73.72	77.00	78.00
KPI 143iii Accidental Dwelling Fires	619.00		624.98	627.00	635.00
KPI 143i Accidental Dwelling Fire Deaths	2.00		0.00	3.00	4.00
KPI 143ii Accidental Dwelling Fire Injuries	42.00		52.38	54.00	56.00
KPI 144 % Fire & Heat Damage Confined To Room	93.38		94.00	90.11	93.70
KPI 146i % Malicious Hoax Calls Not Attended (NOFM)	44.57		39.00	39.50	39.79
KPI 146ii % Malicious Hoax Calls Attended	55.43		63.00	60.50	60.21
KPI 149 No of Unwanted Fire Signals Attended	2766.00		2732.23	2912.00	3233.00
KPI 206i Deliberate Primary Fires Excl Vehicles	251.00		229.49	235.00	355.00
KPI 206ii Deliberate Primary Fires Vehicles	178.00		199.69	207.00	354.00
KPI 207 Fires In Non Domestic Premises	288.00		226.10	233.00	299.00
KPI 208 % Escaped Dwelling Fires Unharmed	93.43		94.00	91.45	90.84
KPI 209i % Smoke Alarm Activated	51.53		51.00	57.37	50.28
KPI 209iii % Smoke Alarm Not Fitted	19.51		29.00	20.40	26.89
KPI 12i Sickness Wholetime Staff	5.09		6.0		
KPI 12ii Sickness All Staff	5.8		6.25		
KPI 8 % Undisputed Invoices Paid within 30 Days	99.5		100	97.9	90
KPI 150 Expenditure Per Head	37.90		40.25	39.54	38.92

FAMILY GROUP 4 (FG4)
PER POPULATION PERFORMANCE Q4 (APRIL 2013 TO MARCH 2014)

National Indicator 49i
(Primary Fires)
Per 100,000 population

National Indicator 49ii
(Fatalities due to Primary
Fires)
Per 100,000 population

National Indicator 49iii
(Non Fatal Casualties)
Per 100,000 population

National Indicator 33a
(Deliberate Primary Fires)
Per 10,000 population

National Indicator 33b
(Deliberate Secondary Fires)
Per 10,000 population

All Primary Fires <i>(April 2013 to March 2014)</i>	
<i>Service</i>	<i>Number</i>
Cheshire	109.9
Cleveland	110.5
Leicestershire	110.9
Hampshire	113.2
Kent	114.5
Hertfordshire	120.2
Surrey	121.8
Derbyshire	126.8
Essex	130.5
Avon	130.7
Staffordshire	134.5
Hereford & Worcester	137.5
Lincolnshire	137.9
South Wales	145.9
Nottinghamshire	147.1
Lancashire	151.2
Humberside	158.6
N. Ireland	168.5
FG4 Average	131.7

Fatalities due to Primary Fires <i>(April 2013 to March 2014)</i>	
<i>Service</i>	<i>Number</i>
Hampshire	0.1
Avon	0.2
Cheshire	0.3
Hertfordshire	0.3
Humberside	0.3
Lancashire	0.3
South Wales	0.3
Essex	0.4
Nottinghamshire	0.4
Surrey	0.4
Kent	0.5
Staffordshire	0.5
Lincolnshire	0.6
N. Ireland	0.6
Hereford & Worcester	0.8
Leicestershire	0.8
Cleveland	0.9
Derbyshire	1.0
FG4 Average	0.4

Non Fatal Casualties <i>(April 2013 to March 2014)</i>	
<i>Service</i>	<i>Number</i>
Staffordshire	2.3
Lincolnshire	2.4
Leicestershire	3.6
Cleveland	3.8
Hampshire	3.9
Humberside	4.1
Cheshire	4.3
Hertfordshire	4.4
Nottinghamshire	5.3
Essex	5.4
Hereford & Worcester	5.7
Surrey	6.2
Lancashire	6.4
Avon	6.5
Kent	6.8
Derbyshire	7.2
South Wales	10.2
N. Ireland	26.5
FG4 Average	6.4

Deliberate Primary Fires <i>(April 2013 to March 2014)</i>	
<i>Service</i>	<i>Number</i>
Hampshire	2.0
Surrey	2.0
Hereford & Worcester	2.1
Hertfordshire	2.1
Essex	2.3
Cheshire	2.9
Lincolnshire	2.9
Derbyshire	3.1
Kent	3.2
Lancashire	3.3
Leicestershire	3.5
Staffordshire	3.5
Nottinghamshire	3.9
Avon	4.4
Cleveland	4.8
Humberside	5.1
South Wales	5.2
N. Ireland	7.0
FG4 Average	3.5

Deliberate Secondary Fires <i>(April 2013 to March 2014)</i>	
<i>Service</i>	<i>Number</i>
Surrey	3.7
Lincolnshire	3.9
Hereford & Worcester	4.5
Essex	4.9
Hertfordshire	5.2
Hampshire	5.5
Leicestershire	7.0
Kent	7.5
Derbyshire	7.6
Avon	10.5
Cheshire	12.1
Nottinghamshire	12.5
Staffordshire	15.7
Lancashire	17.4
Humberside	19.2
South Wales	28.2
N. Ireland	30.0
Cleveland	43.3
FG4 Average	13.3